

# SwitchBot

FAO: Rajkumar Shanmugam  
Data: September 30, 2024  
Subject: Letter of appreciation

Dear Rajkumar Shanmugam,

On behalf of SwitchBot, I would like to thank you for reporting this vulnerability through our vulnerability disclosure program.

We place a high priority on privacy and information security, and we are continuously taking various measures to improve the security of our products. At the same time, we encourage all users to discover and report any vulnerabilities or security incidents in our products, helping us make our products and services more secure.

Once again, we sincerely appreciate your help and hope you can provide us with more suggestions.

Regards,

A handwritten signature in black ink, appearing to read "Wenyang". The signature is fluid and cursive, with a large initial 'W' and a long, sweeping underline.

SwitchBot Security Team